

Instructions on Using METBRIEF

METBRIEF (previously DECTALK)

METBRIEF is an automated briefing service that allows a caller to receive a full MET briefing over the phone via a high quality synthetic voice. MET products are requested using the phone key-pad, and entering a four digit product code.

Registration

NAIPS registration is required.

Contact Airservices Australia Helpdesk on 1800 801 960 or on-line at

<https://www.airservicesaustralia.com/brief/naipsreg.asp>.

A Telstra Phone-away card is required and can be obtained from Telstra or the Airservices Publications Centre on 1300 306 630.

METBRIEF Codes

METBRIEF codes are 4 digit codes derived from the 4 digit location codes used previously for AVFAX and DECTALK. METBRIEF codes are available in ERSA at GEN-PF Appendix A. Specific location codes are based on the ARFOR area for the location e.g. 4001 (Brisbane MET – location in Area 40). ARFORs are xx00 (where xx is the forecast area).

In a Nutshell

1. Caller calls the 1800 805 150 briefing number and selects the DECTALK option.
2. Caller receives greeting “Welcome to Airservices Australia automated pilot met briefing”
3. Caller is requested to “Please enter the account number”. (Enter account number)
4. Caller is requested to “please enter the password then press hash” (enter the password and press hash). A pause while TINA validates the account number and password with NAIPS.
5. Caller is requested to “enter the code for location or group or press hash to terminate call” (enter one product code)
6. The selected product is read.

7. At the end of the product the caller is requested to “enter the code for location or group or press hash to terminate call”.

8. Continue to enter product codes at this prompt until all products have been read.

9. When all products have been read, select the hash key (#) or hang up.

After briefing, press '#', '0' to return to the operator.

Additional (Detailed) Information

Introduction

METBRIEF allows callers to obtain MET briefings via a tone dial phone by entering four digit product codes.

The system allows callers to:

- have a MET product read to them
- re-hear a product or part of a product
- control the rate at which the product is read
- control the volume or the synthetic voice.

At the end of the briefing, the caller has the option to transfer to a Briefing Officer.

Information on how to access and use METBRIEF (DECTALK) may be found in ERSA GEN Pre-Flight Information.

METBRIEF Access

There are two ways pilots can access to METBRIEF:

1. Dial the 1800 805 150 briefing number, select the DECTALK option and enter an account number and password, or
2. The Briefing officer can transfer calls to METBRIEF. An account number and password is not required.

Obtaining an account number and password

An account number and password may be obtained by completing the NAIPS registration form which is available from the Helpdesk on 1800 801 960 or on the Pilot Briefing web site. It is also stored as AVFAX product 81544 which can be faxed from NAIPS.

Note: The same account number and password can be used for both AVFAX and METBRIEF access.

Products supplied

TAF, TTF/METAR/SPECI and ARFOR may be obtained from METBRIEF. METBRIEF does not provide SIGMET.

Individual location product codes can be requested or multiple locations may be requested using the 9xxx series.

How does METBRIEF work?

1. Caller calls the 1800 805 150 briefing number and selects the DECTALK option.
2. Caller receives greeting "Welcome to Airservices Australia automated pilot MET briefing".
3. Requested to "Please enter the account number". (Enter account number).
4. Requested to "Please enter the password, then press hash" (enter the password and press hash). The account number and password are validated.
5. Caller is requested to "enter the code for location or group or press hash to terminate call" (enter one product code).
6. The selected product is read.
7. At the end of the product the caller is requested to "enter the code for location or group or press hash to terminate call".
8. Continue to enter product codes at this prompt until all products have been received.
9. When all products have been received, the caller selects the hash key (#) or hangs up.

Whenever the hash key (#) is selected, the caller will receive the prompt to "Enter the code for location or group or press hash to terminate call".

If no code or hash is entered the message will be repeated. It will be repeated twice more (three times in total) after which the caller will receive the message "Press zero to speak to an operator".

If zero is selected, the call will be transferred to the BOF phone queue.

If zero is not selected, the message "Press zero to speak to an operator" will be repeated three more times (four times in total). If no keys are selected, the message "Thank you for calling" will be received and the system will hang up.

To return to an operator after briefing, simply press # then 0 (zero).

Pause, Speed and Volume Controls

The speed and volume may be controlled by the use of the numeric keys on the phone. These also allow the pilot to have a phrase repeated or to return to the beginning of the product.

The keys are:

Phone Key	Action
Key 1	Speech is halted.

Any numeric key.	Speech continues from point where pause occurs.
Key 2	Reading speed is altered with each key press, cycling back to original speed.
Key 3	Pauses are inserted in speech to enable the message to be written down while it is being read.
Key 3 repeat	Reading speed returns to normal.
Key 4	Returns to beginning of product and starts reading out.
Key 5	Output backs up to the start of a phrase and continues reading product.
Key 6	Volume is altered with each key press, cycling back to original volume.

Further information

Refer to ERSA

For more information contact:

Gary Sawyer

Data Group Leader

Australian Flight Information Centre

Airservices Australia

gary.sawyer@airservicesaustralia.com