

General Aviation Survey

December 2008 Quarterly Report Card on Survey recommendations

The General Aviation (GA) Survey was conducted between January and April 2008. Analysis of the survey data resulted in 17 recommendations being made to improve and enhance the services provided by Airservices Australia (Airservices) to the GA community. The report is available from the [Airservices](#) website.

As part of the stakeholder consultation and communication process in addressing the recommendations, Airservices provided a commitment to publish this quarterly report card on the progress against each recommendation. The next report card will be published in March 2009.

Recommendations		Action	Due Date
Flight Planning			
1	Review software options to provide a more user friendly interface for flight plan lodgement. This would include not having to input the same data on multiple occasions.	Airservices has undertaken to provide flight plan training including the use of systems supporting flight plan lodgement. This training will be provided as part of the <i>GA Safety Forum</i> program which will be conducted at all General Aviation Aerodrome Procedures (GAAP) aerodromes.	On-going
2	Review software to provide pilots with the option of obtaining briefing reports in plain English.	The facility for obtaining briefings in plain English is already available for some elements of the National Aeronautical Information Processing System (NAIPS). Training covering this area will be provided as part of the <i>GA Safety Forum</i> program which will be conducted at all GAAP aerodromes.	On-going
3	Explore the viability of providing a tailored NOTAM service to only provide NOTAMs relevant to the planned activity.	There are CASA requirements in place that determine the scope of NOTAM requirements for any flight. Briefings regarding these NOTAM requirements will be provided as part of the <i>GA Safety Forum</i> program which will be conducted at all GAAP aerodromes.	On-going



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4	Review the phone card system and determine whether it should continue in operation.	A review of the viability of the phone card system is currently being conducted.	June 2009
Air Traffic Control			
5	Refer the Common Traffic Advisory Frequency (CTAF) overlap concerns to the Office of Airspace Regulation (OAR).	The issue of CTAF overlap has been raised at Regional Airspace Pilots Advisory Committee (RAPAC) meetings during 2008. Where appropriate, frequencies have already been changed. Pilots are encouraged to report other instances of CTAF overlap either at their local RAPAC meeting or <i>GA Safety Forum</i> .	Closed
6	Review the impact on the provision of <i>Flight Watch</i> services on VHF in high density traffic areas potentially caused by the combining of ATC positions.	Services such as <i>Flight Watch</i> are subject to a process of continual improvement based on feedback received from stakeholders. The recent introduction of <i>GA Safety Forums</i> , being held at GAAP aerodromes, provides an opportunity for Airservices to provide and receive information regarding services such as <i>Flight Watch</i> .	June 2009
Violations of Controlled Airspace and Navigation			
7	Update the <i>Flying Around</i> website to include larger and clearer charts.	A need for a complete review of <i>Flying Around</i> and other web services provided to industry has been identified. The focus of this review will be on how the Airservices' website can enhance value to stakeholders.	June 2009
8	Encourage flying organisations to report any inaccuracies in the background data of VTCs.	This is already being promoted at the <i>GA Safety Forums</i> and will be an ongoing action. In addition, this has been promulgated through publications such as <i>Flight Safety Australia</i> magazine.	Closed
9	Review the colour and readability of roads and freeways on Visual Terminal Charts (VTCs) to ensure that they are accurate and clearly differentiated. The agreed protocols should be standardised across all VTCs.	A review will be conducted during the 2008/09 Financial Year. VTCs effective from November 2009 are expected to begin to show the distinction between dual and single carriageways.	November 2009
10	Promote the purpose of <i>Flight Following</i> and any limitations to this service.	An article promoting the <i>Flight Following</i> service has been submitted to CASA and will be published in the January-February edition of <i>Flight Safety Australia</i> magazine.	Closed

General Aviation Aerodrome Procedures Operations			
11	Encourage local operators to provide schedules and other business intelligence, to be considered with the routine review of Tower hours of operations.	This communication has commenced and will be conducted through the <i>GA Safety Forums</i> .	June 2009
12	CASA through the Runway Incursion Group review signage at Moorabbin, Parafield and Bankstown.	<p>Review of aerodrome signage is now included as a standing item in the agenda of meetings of the Runway Incursion Group (RIG).</p> <p>From 2009, composition of the RIG will include an airline representative as well as an Aircraft Owners and Pilots Association (AOPA) representative.</p> <p>The activities of the RIG, including the review of aerodrome signage, are on-going.</p>	Closed
Publications			
13	To reduce clutter on the En Route Chart (ERC) (Low) charts only depict those routes that are regularly flown in accordance with ATS-MAN-0010.	While reducing the number of routes on the charts would reduce clutter, reductions to the existing displayed routes cannot be justified, taking into consideration safety and the needs of all stakeholders.	Closed
14	Examine the possibility and appropriateness of splitting ERSA into multiple publications e.g. East/West for ease of maintenance and use.	After careful consideration, it has been determined that there would be no significant benefit for the majority of stakeholders by splitting ERSA, as suggested, at the present time.	Closed
15	Examine the practicability of operational charts being available in PDF form on the internet taking into account legal and IP requirements.	Airservices is currently assessing the business and operational impacts of this recommendation. An update on progress will be provided in the next quarterly report card to be published in March 2009.	March 2009
16	Review the charging regimes to small and individual operators to determine whether operational charts can be provided free of charge or at a reduced cost.	Airservices is currently assessing the business and operational impacts of this recommendation. An update on progress will be provided in the next quarterly report card to be published in March 2009.	March 2009

Recommendations		Action	Due Date
Airservices			
17	Airservices to promote the various activities being undertaken with GA.	An article promoting the various activities being undertaken with GA has been submitted to CASA and will be published in the January - February 2009 edition of <i>Flight Safety Australia</i> magazine.	Closed